Hot Water System Rebate application form (continued)

3. REPLACED ELECTRIC HOT WATER SYSTEM DETAILS

Q1. Electricity supply: ☐ Continuous ☐ Off peak 1 ☐ Off peak 2

Q2. Estimated age of replaced system: ☐ Less than 5 years ☐ 5-10 years ☐ 10 years or more

Q3. Why did you replace this system? ☐ Broken ☐ Getting old ☐ Reduce energy use ☐ Reduce greenhouse gas emissions ☐ Promotion/rebate

Q4. Number of people in your household:

4. NEW HOT WATER SYSTEM DETAILS (PLUMBER TO COMPLETE)

Q5. System type:

☐	**Gas**		☐ Instantaneous:	☐ Storage	☐ Natural gas	☐ LPG	Star rating:
☐	**Solar – gas boosted**	☐ Boost:	☐ Natural gas	☐ LPG	Number of RECs:		
☐	**Solar – electric boosted**	☐ Boost:	☐ Continuous	☐ Off peak 1	☐ Off peak 2	Number of RECs:	
☐	**Heat pump**	Electricity supply:	☐ Continuous	☐ Off peak 1	☐ Off peak 2	Number of RECs:	

Q6. System capacity (in litres or litres/min):

Q7. Exact system model number:*

Q8. Date of hot water system installation:

Q9. Date of hot water system purchase:

* As currently listed in – **Gas** the Australian Gas Association's (AGA) Directory of Certified Gas Appliances and Components; visit www.saa.com.au for listing. **Solar and Heat Pump Hot Water Systems:** The Australian Government Clean Energy Regulator register; visit www.orer.gov.au for listing. If the exact system model number is not supplied, your application will be returned.

5. LICENSED PLUMBER'S DECLARATION (PLEASE COMPLETE ALL SECTIONS AND PRINT CLEARLY)

Licensed Plumber or Supervisor's name: (this must be your full name as it appears on your licence/supervisor certificate)

Licensed Plumber or Supervisor's NSW Contractor licence or Certificate number: NSW Contractor licence/Certificate expiry date: / /

(Please provide your Individual Contractor Licence/Qualified Supervisor Certificate number. This must be a current licence/certificate in the class of plumbing. A company contractor licence or tradesperson certificate number is not acceptable).

Contact number: Email address:

Company name (if applicable):

I am the licensed plumber and I certify that I have done/supervised (delete one) the plumbing work required to connect the hot water system in accordance with all relevant requirements and regulations. I certify that the information provided in this application is truthful and correct.

Signature: **Date:**

6. PROPERTY OWNER'S DECLARATION (PLEASE READ CAREFULLY AND CONFIRM BY SIGNING BELOW)

I declare that:

+ I am the owner/tenant (delete one) of the residential property where the new hot water system is already installed
+ I have checked with my local council and my hot water system complies with requirements
+ I was not required to install the hot water system to comply with BASIX requirements
+ I authorise the Department of Environment, Climate Change and Water NSW to collect my personal information from the NSW Department of Planning, the Australian Government Department of Climate Change and Energy Efficiency and my local council
+ I am replacing an existing electric hot water system
+ I have attached a copy of the receipt(s)** for my new hot water system, indicating the eligible system model number, the full price and that payment in full has been made
+ I have not claimed more than a total of $1500*** in NSW Home Saver Rebates since 15 January 2010
+ I have read, understood and I accept the terms and conditions of the rebate program
+ the information in this application is complete, truthful and correct.

Note: Receipts must be in the applicant's name. Receipts which do not clearly demonstrate proof of payment in full are not acceptable.
** A copy of $1500 per household applies to all the NSW Home Saver Rebates. The $1500 household cap only applies to the NSW Home Saver Rebates and does not include other local or Australian Government rebates or NSW Government rebates claimed before 15 January 2010.

Signature: **Date:**

NSW GOVERNMENT Environment, Climate Change & Water

Terms and conditions

The following terms and conditions apply to the NSW Home Saver Rebates Hot Water Systems. The applicant should read them carefully before signing the application form.

APPLICATION

An application for a rebate must be submitted on an official *Hot Water System Rebate application form* and must be approved by the Department of Environment, Climate Change and Water NSW (DECCW) before a rebate can be issued.

ELIGIBILITY

To be eligible for a rebate, the applicant must:

- be either an owner of the residential property in NSW where the hot water system is installed or a tenant with written permission from their landlord, and
- have either:
  - paid for the hot water system in full; or
  - entered into a deferred payment plan with the supplier of the hot water system and made payments under that plan (including any upfront deposit) that is equal to the amount of rebate applied for, and
- complete and submit to DECCW an official *Hot Water System Rebate application form* and attach a copy of the receipt(s) for the purchase and installation of the hot water system. If the applicant has entered into a deferred payment plan and has not paid for the hot water system in full, the applicant must attach a copy of the payment plan and receipts for payments made under that plan.

Please note, receipts without proof of payment will not be accepted.

DECCW must receive the application within six months of the installation date or no later than 5.00pm on 30 September 2011 (whichever is sooner).

To be eligible for a rebate, the hot water system must:

- be a new solar or heat pump hot water system that is eligible for at least 20 Renewable Energy Certificates under the Mandatory Renewable Energy Target (MRET) or
- be a new gas storage or instant hot water system that is connected to either reticulated gas or LPG and has an equivalent or greater than 5 star Energy Rating
- replace an existing electric hot water system
- be purchased and installed on or after 15 January 2010 and on or before 30 June 2011
- meet all relevant standards and regulatory requirements
- be installed by a NSW licensed plumber
- not be used for non-domestic purposes such as heating a pool, spa or similar
- have a minimum 12 month warranty.

From 15 January 2010, the total amount of NSW Home Saver Rebates a household can receive must not exceed $1500 per property.

RECEIPTS

To receive the rebate, DECCW requires a copy of the receipt(s) stating:

- date and place of purchase
- exact system model number
- receipt number
- ABN of the supplier
- that payment has been made.

Copies of receipts will not be returned. If you wish to submit an original receipt please provide a stamped, self-addressed envelope for it to be returned to you. Although every effort will be made to return original receipts, DECCW will not be held responsible for failure to return original receipts.

RENEWABLE ENERGY CERTIFICATES

To be eligible for the rebate, solar and heat pump hot water systems must be eligible for at least 20 Renewable Energy Certificates as currently listed in the register of solar hot water and heat pumps published by the Australian Government's Office of the Renewable Energy Regulator (www.orer.gov.au).

STAR RATINGS

To be eligible for the rebate, gas hot water systems must have a star rating of 5 star or higher, as currently listed in the Australian Gas Association Directory of Certified Gas Appliances and Components.

A star rating is not required for the gas component of a gas boosted solar system.

BASIX

Hot water systems installed to comply with BASIX (the Building Sustainability Index) for new homes or major renovations are not eligible for a rebate. Visit www.basix.nsw.gov.au for more information.

ONGOING OPERATION OF HOT WATER SYSTEM

The hot water system must operate on the property for a period of five (5) years after installation. On provision of reasonable notice from DECCW, the applicant will allow an authorised inspector access to the hot water system to conduct audits to ensure its continued operation.

RESEARCH

For the first five (5) years following installation, rebate recipients may be asked to participate in DECCW research about energy efficiency and hot water systems.

SOLE REBATE

DECCW will only issue one (1) hot water system rebate per property.

REFUND OF REBATE

Applicants may be required to repay the rebate if any of these terms and conditions are found to have been breached in the first five (5) years after purchase of the hot water system. DECCW reserves the right to conduct field inspections to verify installations.

PROGRAM CHANGES

DECCW reserves the right, at its sole and absolute discretion and at any time, to change any or all of the terms and conditions of the rebate program or to cancel the rebate program prior to 30 June 2011. Applications must be received by DECCW prior to any published termination date for the rebate program. Current terms and conditions are available on DECCW's website www.environment.nsw.gov.au/rebates

LIABILITY

The applicant acknowledges and agrees that as far as the law permits, DECCW (and its successors) accept no liability in respect to any claim, cause of action or loss or damage arising out of, or in relation to, any hot water system or the use of any water from such hot water system that is the subject of funding assistance.

The applicant agrees that they will indemnify and keep indemnified DECCW from any claim or liability arising out of, or in relation to, the hot water system that is the subject of this application to the extent that any claim or liability is not caused by DECCW's negligence or breach of this application or any other term implied by law.

DECCW does not guarantee the performance or quality of installed equipment.

PAYMENT

Payment of approved rebates will be by direct deposit into the bank account nominated on the application form or by cheque made payable to the applicant as identified in the application form.

PRIVACY NOTICE

DECCW collects and manages the personal information you provide in accordance with the *Privacy and Personal Information Protection Act 1998*. DECCW collects this information to determine whether your application is eligible for a rebate.

Your personal information will be provided to the Australian Government as a matter of course to ensure that the total of government benefits you receive does not exceed the total cost of your installed system. Information collected by DECCW may be disclosed to the Department of Planning for the purpose of checking the eligibility of your application against any BASIX requirements for your property, to your local council, and to DECCW's banking service provider for payment of the rebate. Your application details may be provided to NSW Fair Trading to ensure compliance with all relevant requirements and regulations for plumbing work.

The provision of this information is voluntary, however DECCW will not issue a rebate to an applicant who refuses to provide information or agree to the disclosure of their details to the above agencies. If the information provided by the Australian Government, Department of Planning and/or councils indicates that you are not eligible, then DECCW will not pay the rebate or will seek reimbursement of any rebate paid. You have the right to access and correct any of your personal information at any time, once we have collected it. To access or amend your personal information relating to your rebate application, call the Environment Line on 1300 361 967 or email rebates@environment.nsw.gov.au

For privacy enquiries or general enquiries concerning access to or amendment of personal information held by DECCW, contact a Right to Information/Privacy Officer on 9995 6080 or 9995 6497 or in writing to Right to Information/Privacy Officer, Department of Environment, Climate Change and Water NSW, PO Box A290, Sydney South NSW 1232.

For details of other NSW Home Saver Rebates and application forms visit:

www.environment.nsw.gov.au/rebates
or call the Environment Line on **1300 361 967**

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www.environment.nsw.gov.au

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NSW GOVERNMENT Environment, Climate Change & Water

Save energy and $300

NSW CLIMATE CHANGE FUND

$300 Hot Water System Rebate application form

NSW Home Saver Rebates

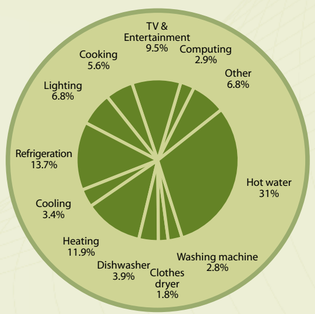
NSW Home Saver Rebates

The NSW Government's Climate Change Fund is helping business, households, schools, communities and government save energy, water and greenhouse gas emissions.

It includes $170 million for rebates to help households make their homes more water and energy efficient. NSW Home Saver Rebates are available for hot water systems, hot water circulators, rainwater tanks and dual flush toilets.

Water heating is the biggest energy user in NSW homes. Electric hot water systems typically account for a third of household energy use.

HOUSEHOLD ELECTRICITY USE



Source: DECCW 2009. Based on electricity use of a 3 person household in Western Sydney.

Hot Water System Rebates

The NSW Hot Water System Rebate is available for the installation of a new gas, solar or heat pump hot water system to replace an existing electric system. It is available for water systems for residential properties only, and needs to be purchased and installed between 15 January 2010 and 30 June 2011.

The installation of the hot water system must be performed or supervised by a NSW licensed plumber to ensure that all relevant requirements and regulations are met. This requires an individual to hold either a contractor licence or qualified supervisor certificate in the class of plumbing. Plumbing work must be certified by the licensed plumber who performed/supervised the work and cannot be signed off using a company contractor licence. For information on selecting a licensed plumber visit www.fairtrading.nsw.gov.au

Hot water systems installed to comply with BASIX (the Building Sustainability Index) for new homes and major renovations are not eligible for a rebate. Visit www.basix.nsw.gov.au for more information.

How much is the rebate?

- $300 for a gas hot water system with a 5 star or higher energy rating or
- $300 for a solar or heat pump hot water system with 20 or more Renewable Energy Certificates (RECs)

Note: Those installing a gas instantaneous hot water system with a 5 star rating or more are also eligible to apply for the $150 rebate for the installation of a regulated or on demand hot water circulator. Download and submit the Hot Water Circulator Rebate application form available at www.environment.nsw.gov.au/rebates or by contacting the Environment Line on 1300 361 967.

Your supplier and/or NSW licensed plumber will be able to provide you with more information about RECs.

To ensure the correct rebate is paid, your NSW licensed plumber must provide the exact model number, as listed in the Australian Gas Association Directory (www.aga.asn.au), or in the register of solar hot water and heat pumps published by the Office of the Renewable Energy Regulator (www.orer.gov.au).

The Australian Government's Renewable Energy Bonus Scheme is also providing households with rebates for heat pumps and solar hot water systems. Visit www.environment.gov.au for information.

Regulatory requirements

Some local councils have specific rules covering the installation of hot water systems. Check with your local council before installing your hot water system to ensure you are complying with planning requirements.

You should carefully consider where you install your heat pump so that you are not in breach of NSW noise control regulations. Visit www.environment.nsw.gov.au/noise/neighbourhoodnoise.htm for more information.

Applying for the rebate

You can apply for the rebate after the hot water system has been installed. You will need to:

- read and agree to the terms and conditions in this brochure
- complete and sign the attached rebate application form
- ensure a NSW licensed plumber has completed Sections 4 and 5 of the application form, providing full details about your new hot water system and signed it
- attach a copy of the receipt(s) for the hot water system and installation to demonstrate proof of purchase and installation, showing payment has been made in full.

From 15 January 2010, the total amount of NSW Home Saver Rebates a household can receive must not exceed $1500 per property. For example a household might claim a $200 dual flush toilet rebate, $150 hot water circulator rebate and a $1000 rainwater tank rebate. The total NSW Home Saver Rebates claimed is $1350 which is below the $1500 household cap.

Send your completed application form and a copy of the receipt(s) to:

NSW Home Saver Rebates Hot Water Systems
PO Box A290, Sydney South NSW 1232

Applications must be received within six months of the installation date or no later than 5.00pm on 30 September 2011 (whichever is sooner).

When will I receive the rebate?

The Department of Environment, Climate Change and Water NSW will acknowledge receipt of your application and provide an estimated turnaround time for your payment. Most rebate payments will be made within 60 days of receiving the completed application form and receipt(s), subject to verification of your application details.

Hot Water System Rebate application form

PLEASE NOTE – ALL QUESTIONS MUST BE COMPLETED FOR US TO PROCESS YOUR APPLICATION.
Please ensure the NSW licensed plumber who has installed your system completes Sections 4 and 5.

FORWARD THE APPLICATION FORM AND A COPY OF THE RECEIPT(S) TO:
NSW Home Saver Rebates Hot Water Systems | PO Box A290, Sydney South NSW 1232.

1. APPLICANT DETAILS (PLEASE PRINT CLEARLY)

Title: First name:

Last name:

(Note: The rebate cheque will be issued to the name and postal address supplied)

Phone (business hours): Mobile:

Email:

Installation address

Address:

Suburb/town: Postcode:

Local Council:

I am the property owner tenant (please attach your landlord's written permission to claim this rebate)

Applicant's postal address* (if different to above) Is postal address same as installation address? Yes No

Address:

Suburb/town: Postcode:

*Your rebate cheque will be posted to this address.

☐ I would like to receive information on how I can help combat climate change (please select): ☐ Email ☐ Post

2. REBATE PAYMENT OPTION

Cheque Electronic Funds Transfer (EFT) (if EFT, please complete the following)

BSB: – Account number: Bank:

Account name: Branch:

Please confirm preferred address for notification of EFT payment: Postal Email

FOR OFFICIAL USE ONLY

Entered by On / /20 | Approved Not eligible RFI

Notes:

SMH